

September 3, 2019

Letter of Appeal – Request for Waiver

To Whom It May Concern:

Entity & BEN: St. Ignatius High School (BEN 47860)
Contact Person: Randy Black
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Funding Year: 2017
Application Type & Application Number: Form 471# 171014488
FRN: 1799027919
Appeal Reason: FRN was funded but BEAR was denied

We request that the BEAR denial of FRN 1799027919 be overturned (BEAR Invoice 2823580), as the loss of funds puts undue financial hardship on the school. We were seeking the renewal of WAP licenses for existing hardware. It was our understanding that the licenses included a level of basic maintenance, providing bug fixes, patches, updates, and online support of the access points. As such, the request was listed under "Basic Maintenance of Internal Connections" on the supporting Form 470 (App. No. 170060536). The funding request (FRN 1799027919) was then listed on the Form 471 under the same service type.

The request went through PIA scrutiny, and was funded. The school moved forward with the purchase in good faith after receiving the funding decision. We had no idea there was an issue until the BEAR reimbursement was denied, citing the denial was due to the wrong service type on the 470/471.

The E-Rate Modernization Order stresses the need for simplification, however, we feel the current process has done just the opposite. The option for adding "Licenses" is not included in the pull-downs of the Form 470. It falls on the applicant to guess where this item should be requested. The added confusion is how to request when the item provides both Internal Connections and Basic Maintenance functionality. Again, we request the decision be overturned, allowing for the reimbursement of funds.

Respectfully,



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